



Validity: 01<sup>st</sup> Nov 2018 to 31<sup>st</sup> Jan 2020, 01<sup>st</sup> Feb 2019 to 31<sup>st</sup> Jan 2020 for UK



# **TERMS & CONDITIONS**

# INCLUDES

## FOOD AND BEVERAGES

- Daily breakfast buffet as from 07am to 10am.
- Daily dinner as from 7pm to 10pm in buffet style at the main restaurant.
- Daily lunch à la carte or in buffet style at the main restaurant.
- Afternoon tea/coffee & a selection of Mauritian delicacies.
- Soft drinks/juice/mineral water/local beers, selection of cocktails & local spirits + selected wine & house wine by glass available at the bar from 11h00 to 23h00.
- A picnic box will be available for guests leaving the resort for the day (prior to 12 hours advance order).

### **IN ROOM**

- Tea / Coffee facilities in room are included replenish once daily and free of charge for the first day.
- The minibar including soft drinks, local juices, water and local beer only replenished once daily.

### **ADDED VALUES**

- Free wifi available in room and public areas
- Land and water sports (as described on hotel's fact sheet).
- Drinks and a selection of snacking options can be served around the pool to guests (charge may apply).
- Timomo Kids club opens from 8.30 am to 4.45 pm and from 6.45 pm to 8.00 pm daily and welcomes kids from 3 (if potty trained) up to 11 years old.
- Guests booking All-Inclusive can enjoy food and drinks within the Al package at sister hotels without any supplement. Applicable at: Veranda Pointe aux Biches, Veranda Palmar Beach, Veranda Tamarin and Veranda Paul et Virginie. Transport at client's cost. Guests need to inform Veranda Grand Baie Front Office / Guest Relations team 24-hrs prior (subject to hotel occupancy level).

- All Add In starts upon arrival & ends upon departure, regardless of check-in/ check-out time.
- Beverages or food cannot be taken away for consumption.
- Beverages are only served to All Inclusive guests and can not be offered to guests who are not in All Inclusive package.
- All Add In must be taken for the whole stay.
- No compensation of any kind shall be offered for non consumed items.
- Guests are not allowed to offer their All Add In benefits to other guests.
- All bills must be signed by guests to simplify the control/ billing processes.
- The hotels reserve the right to close one or more of their F&B outlets (without compensation) for renovation, bad weather conditions such as cyclone, occasional private functions... In such a situation, guests will be invited to dine in another outlet.
- Special meals, events and set-ups organized on the beach and in privatized areas within the hotels are not included.
- Hallal, Gluten free or any specific meals are available upon request.
- Dress Code: As courtesy to others, guests are requested not to wear swimwear at breakfast and lunch. As from 6.30pm, casual smart in all outlets. Gents are kindly requested to wear closed shoes & trousers or long bermudas. Collared shirt/ Polo shirts are accepted.
- Offers cannot be impacted on Gala Supplement and are to be added in full to room rate. Offers can be impacted on All Inclusive "All-Add-In" Supplement.
- Guests are invited to take note of age limits & restrictions applicable for Spas, Sports & Fitness centers, Land & Water Sports, Tennis, Biking, or any other activity proposed by the hotel. All information available at the reception of the hotel.